October 30, 2024

To Tuscany Homeowners:

As you know, we experienced two Cat 4-5 Hurricanes within 2 weeks of one another. The Barrier islands were finally opened in the middle of October. The entire coast suffered a devastating blow. No one was spared the destruction and the remaining clean up and rebuild.

We are luckier than most. In addition to what we lost outside and around our building, most had water intrusion of up to 5 feet. Cars were lost, homes damaged with many unhabitable.

Our first efforts were to attend to what was damaged by wind, sand and rain. The South elevator, North garage gate, doors to lobby from pool, Gulf stairwell doors, gym wall damage with its door stuck shut and more.

Next focus is on clean up. Tim immediately hired a company after Helene struck leaving us with a massive amount of sand that barged through fences onto pool deck, pool/spas into passageway to lobby and all around the property. They removed lots of sand but were interrupted by Milton. Luckily, we didn't get more sand or water.

Tim hired another Company that was better suited for the next phase of sand removal. We are on day five and we can see the deck again! Still working on the big effort to remove pool/spa sand.

Pool/Spa operating equipment is being looked at to understand if there is anything salvageable. In addition to the pool/spas, replacing the mangled fencing, determining what plantings did not survive, redoing our landscaping, irrigation, and lighting systems just completed in March need to be addressed.

We will be giving you an estimate of the expense and the Board's proposal on how to proceed and assess. We are also working on obtaining the 2024-2025 building insurance policy due in December.

We have already spent \$40,000 on sand removal another \$15,000 for pool/spa sand removal, \$30,000 on the South elevator, \$1,800 on south gate repair, \$4,800 Gulf stairwell and glass lobby door fix. We spent \$27,000 on landscaping, irrigation and lighting in March. Most is damaged or gone. Insurance probably will not cover most items.

Contractors and service providers are in demand. Acquiring the best available is the goal. Fortunately, we have Tim and Ameri Tech and their resources. Our new Maintenance Company as of October 1 (thrown into the fire with Helene hitting) got to work immediately to clean up what they could. They also have extensive resources to assist us.

Please be patient and understand that Tim, the City Wide Team (who we will formally introduce soon), and your Board are doing all we can to be diligent on hiring the right people at a reasonable market price. The Board has been fully engaged with Tim to manage this disaster.

Thank you to our resident neighbors who have volunteered to assist. As soon as we have specific projects to be over seen we will call upon you.

Your Board and neighbors, Bonnie, Dick, Brad, Larry & Pat and Tim (who makes everything happen for us).





















